## 聯絡

www.linkedin.com/in/
raymondchiuchiu (LinkedIn)

## 熱門技能

C++
Visual Basic
Microsoft SQL Server

## Languages

Cantonese (Native or Bilingual)
English
Mandarin

# Raymond Chiu

Senior Production Support Analyst
香港特別行政區 香港

## 簡介

Over 10 years experiences of Front Office trading and portfolio management systems development and support.  Changed to support role to continue to provide support on Middle Office and Back Office systems.

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## 經歷

### T. Rowe Price UK
Senior Production Support Analyst
2023 年 6 月 - Present (2 年 1 個月)
United Kingdom

### T. Rowe Price
Senior Production Support Analyst
2017 年 9 月 - 2023 年 5 月 (5 年 9 個月)
Hong Kong SAR

Production support on global Middle Office and Back Office systems.

Worked with US and UK support teams to provide follow the sun support model, ensuring the American night batch cycle runs smoothly and completes within SLA.

### BNP Paribas
System Analyst
2016 年 7 月 - 2017 年 7 月 (1 年 1 個月)
Hong Kong SAR

Production support to Equities & Derivatives Trading Desk.

Liaised with HKEx / SGX / ASX to coordinate various exchange driven events.

### J.P. Morgan Asset Management
Associate
2006 年 7 月 - 2016 年 6 月 (10 年)
Hong Kong SAR

Production support to Asia and global in house equity trading and portfolio management systems.

Incident review and analysis, and business communication.

Equity trading and portfolio management systems development & enhancement, requirements analysis and roll out.

## Allianz Global Investors
Programmer
2006 年 3 月 - 2006 年 6 月 (4 個月)
Hong Kong SAR

Designed and developed reports for monitoring the outsourced fund accounting process and performance.

Developed an application to automate the job for providing daily Transaction, Holdings, and Reconciliation Report.

## Mast Industries
Analyst Programmer
2004 年 10 月 - 2005 年 12 月 (1 年 3 個月)
Hong Kong SAR

Analyzed business (Finance Department) requirements and developed applications for reports generation.  Cooperated with US IT team to investigate support cases.

Liaised with US Finance and IT Teams and provided both technical and business information to streamline the working process.

## Hang Seng Bank
IT Officer
2000 年 7 月 - 2004 年 9 月 (4 年 3 個月)
Hong Kong SAR

Provided daily system support and training to users.

Gathered requirements, participated in system enhancement and assigned tasks to junior programmers.

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# 學歷

The University of Hong Kong

Bachelor's degree, Computer Science · (1997 - 2000)

The University of Hong Kong